

SOFTWARE FACT SHEET

Epicor ERP 10.1

Product overview	Epicor minimises the complexities of traditional ERP to deliver a solution that emphasizes ease of use, collaboration, and responsiveness. With the flexibility to run on premise or in the cloud, Epicor delivers a comprehensive set of global functionality — enabling you to drive profitability, inspire innovation, and respond quickly to an evolving business environment.
	
A/NZ sites	50 - 250
Multi-national/company coverage	Multi-lingual, Multi-currency, Multi-company
Appropriate for businesses of size (AU\$ turnover)	AU\$5m - AU\$250m+
Key reference sites (refer to the iStart website for case study detail).	Southern Spars and Rigging, Sapphire Aluminium Pty Ltd, EL ES DE Engineering Home Appliances Pty Ltd, Shears And Mac
Industry focus	Construction, Distribution, Engineering, Healthcare, Manufacturing, Manufacturing & Distribution, Printing/Publishing, Telecommunications/Utilities, Transportation/Freight, Wholesaling
Hosting options	On client premises, dedicated or shared infrastructure in a public data centre. Australia and New Zealand customers are serviced out of Epicor's data centre in Australia.
User access	All screens are accessible via browser (100% cloud-based SaaS), or via a desktop application (client/server), or via mobile application (iOS, Android)
Licencing options	Up front licence fee, Financing arrangements to spread licence costs, Ongoing software maintenance fees as % of licence cost, Per concurrent user, per month, Fixed contract term
Licence costs	AU\$200+
Financials	G/L, AR/AP, P&L, Balance sheet, Cost centre/profit centre, Procurement (requisitions, PO), Project accounting, Inventory accounting, Services accounting (jobs, timesheet, billing)
Manufacturing	MRP (sales and inventory drive production and procurement), Make-to-order, Make-to-stock, Process manufacturing, Complex (BOMs, Assemblies, Configuration)
Distribution	Basic (delivery status, invoice on dispatch), Route planning, Transport optimisation
e-commerce	Integrated web store and CMS, Product images and meta-data, Sales/inventory integration, Customer ordering portal (PO upload)
Planning/Forecasting/Analytics	Budget vs Actual, Drilldown from reports, Slice/dice reporting, Forecast projections off actuals, KPI dashboard
Inventory/Warehouse	Available to order, POS/e-commerce integration, Available to pick, Scan pick/pack/dispatch control, Quality control
CRM/Sales	Customer activity/notes, Single customer view (orders, sales, credit), Campaigns, Marketing automation, Mobile sales (browser/tablet order/re-order)
Other features / modules	
A/NZ Vendor contacts	Epicor Software Corporation A/NZ HQ – Sydney Suite 2 Level 8, 100 Pacific Highway, North Sydney NSW 2060 +61 2 9927 6200 info.anz@epicor.com , www.epicor.com/australia (offices in Melbourne, Auckland)
A/NZ Partner contacts	Epicor Australian partners: Precise Business - www.precisebusiness.com.au WA +61 8 9242 5933 4-Success - www.4-success.com.au NSW +61 2 9455 0293 Biscit - www.biscit.com.au NSW +61 405 562 210 Intech3 (Cloudtex) - www.intech3.com.au VIC +61 3 632 2500 Serole - www.serole.com NSW 1300 197 071

Last updated on 30 March 2016