

SOFTWARE FACT SHEET

NetSuite

Product overview	Today, more than 30,000 companies and subsidiaries depend on NetSuite to run complex, mission-critical business processes globally in the cloud. Since its inception in 1998, NetSuite has established itself as the leading provider of enterprise-ready cloud business management suites of enterprise resource planning (ERP), customer relationship management (CRM), and ecommerce applications for businesses of all sizes.
	
A/NZ sites	1,000+
Multi-national/company coverage	Multi-lingual, Multi-currency, Multi-company
Appropriate for businesses of size (AU\$ turnover)	AU\$1m – AU\$250m+
Key reference sites (refer to the iStart website for case study detail).	Springfree Trampoline, Kitchenware Direct, BioPak, Mailplus, Tree of Life, Empired, Seeing Machines, Headland Machinery, Refresh Renovations
Industry focus	Retail, Wholesale Distribution, Manufacturing, Software, Services (Financial Services, IT Services, Professional Services), General Business
Hosting options	Cloud based options through a private data centre
User access	All screens are accessible via browser (100% cloud-based SaaS)
Licencing options	Subscription based licence per user fee
Licence costs	Price upon enquiry
Financials	G/L, AR/AP, P&L, Balance sheet, Cost centre/profit centre, Inventory accounting, Services accounting (jobs, timesheet, billing) Assets, Planning, Revenue recognition, Consolidation, Audit, Tax.
Manufacturing	Basic manufacturing, MRP (sales and inventory drive production and procurement), Make-to-order, Make-to-stock, Process manufacturing, Complex (BOMs, Assemblies, Configuration), Demand planning.
Distribution	Basic (delivery status, invoice on dispatch)
e-commerce	Integrated web store and CMS, Sales/inventory integration, Reverse logistics, Customer ordering portal (PO upload)
Planning/Forecasting/Analytics	Budget vs Actual, Drilldown from reports, Slice/dice reporting, Forecast projections off actuals, KPI dashboard
Inventory/Warehouse	Available to order, POS/e-commerce integration, Available to pick, Scan pick/pack/dispatch control, Quality control, Receiving and putaway.
CRM/Sales	Customer activity/notes, Single customer view (orders, sales, credit), Campaigns, Marketing automation, Mobile sales (browser/tablet order/re-order)
Other features / modules	POS
A/NZ Vendor contacts	NetSuite Australia (A/NZ HQ), Level 13, 100 Arthur Street, North Sydney, NSW, 2060 P: +61-2-9464-6100 Toll-Free: 1800-638-784 (in Australia only) Toll-Free: 0800-723-063 (in New Zealand only) E: infoapac@netsuite.com www.netsuite.com.au
A/NZ Partner contacts	Fronde: www.fronde.com Fusion5: https://www.fusion5.com.au LiberateIT: www.liberateit.co.nz BPR Solutions: www.bpr.co.nz JCurve: www.jcurve.com.au