

Key product details

Product name & version

Epicor ERP 10.1

Product overview

Epicor minimises the complexities of traditional ERP to deliver a solution that emphasizes ease of use, collaboration, and responsiveness. With the flexibility to run on premise or in the cloud, Epicor delivers a comprehensive set of global functionality – enabling you to drive profitability, inspire innovation, and respond quickly to an evolving business environment.

A/NZ sites installed

50-250

Multi-national/company coverage

Multi-lingual, Multi-currency, Multi-company

Appropriate for businesses of size (\$A turnover)

A\$5m-250m+

Key reference sites

Southern Spars and Rigging, EL ES DE Engineering, Home Appliances Pty Ltd, Shears And Mac, Calibre, Royal Freemason's Benevolent Institution (RFBI), Present Group, Steel Blue, ETEL

Industry focus

Construction, Distribution, Engineering, Healthcare, Manufacturing, Manufacturing & Distribution, Printing/Publishing, Telecommunications/Utilities, Transportation/Freight, Wholesaling

Hosting, architecture and licensing

Hosting options

On client premises, or on either dedicated or shared infrastructure in a public data centre. A/NZ customers are serviced out of Epicor's datacentre in Australia.

User access

All screens are accessible via browser (100% cloud-based SaaS), or via a desktop application (client/server), or via mobile application (iOS, Android)

Licensing based upon

Up front licence fee, Financing arrangements to spread licence costs, Ongoing software maintenance fees as % of licence cost, Per concurrent user, per month, Fixed contract term

Indicative licence costs (\$A/user/month)

\$200+

Modules and functionality

Financials

G/L, AR/AP, P&L, Balance sheet, Cost centre/profit centre, Procurement (requisitions, PO), Project accounting, Inventory accounting, Services accounting (jobs, timesheet, billing)

Manufacturing

MRP (sales and inventory drive production and procurement), Make-to-order, Make-to-stock, Process manufacturing, Complex (BOMs, Assemblies, Configuration)

Distribution

Basic (delivery status, invoice on dispatch), Route planning, Transport optimisation

e-commerce

Integrated web store and CMS, Product images and meta-data, Sales/inventory integration, Customer ordering portal (PO upload)

Planning/Forecasting/Analytics

Budget vs Actual, Drilldown from reports, Slice/dice reporting, Forecast projections off actuals, KPI dashboard

Inventory/Warehouse

Available to order, POS/e-commerce integration, Available to pick, Scan pick/pack/dispatch control, Quality control

CRM/Sales

Customer activity/notes, Single customer view (orders, sales, credit), Campaigns, Marketing automation, Mobile sales (browser/tablet order/re-order)

Other features/modules

Contact details

A/NZ Vendor contacts

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A/NZ Partner contacts

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