

For more than 20 years, Oracle NetSuite has helped organisations grow, scale and adapt to change. NetSuite provides a suite of cloud-based applications, which includes financials / Enterprise Resource Planning (ERP), HR, professional services automation and omnichannel commerce, used by more than 40,000 organisations and subsidiaries in 199 countries and territories.

Multi-national/company coverage > Multi-lingual, Multi-currency, Multi-company

Key reference sites > Springfree Trampoline, BioPak, Seeing Machines, Headland Machinery, Seven Miles Coffee Roasters, Geelong Cats, Flex Australia (Energy Matters), Guzman y Gomez, Fresh Produce Group, Nuseed

Industry focus > Financial Services, FMCG, Food & Beverage, Information Technology, Manufacturing & Distribution, Media/Marketing/Comms, Not for Profit, Retailing, Transportation/Freight, Wholesaling

Hosting, architecture and licensing

Hosting options > Shared infrastructure in a private data centre

User access > All screens are accessible via browser (100% cloud-based SaaS) or via mobile application (iOS, Android)

Licensing options (i.e. licensing is based upon) > Monthly subscription fee billed on an annual contract: base fee + modules and numbers of users

Modules and functionality

Financials > G/L, AR/AP, P&L, Balance sheet, Cost centre/profit centre, Procurement (requisitions, PO), Project accounting, Inventory accounting, Services accounting (jobs, timesheet, billing), Tax Management, Asset Management (Acquire, dispose, depreciate), Employee Travel & Expense Management, Revenue Recognition

Manufacturing > Basic manufacturing, MRP (sales and inventory drive production and procurement), Make-to-order, Make-to-stock, Production scheduling, Complex (BOMs, Assemblies, Configuration), Engineering Change Orders, Demand Planning, Shop Floor Control, QA, PLM Integration, Routings

Distribution, Shipping and Fulfillment > Basic (delivery status, invoice on dispatch), Integration with freight carriers/tracking, Customer self-service for shipping status, Returns, Work Orders, Warranties/Repairs, Cross-subsidiary fulfilment

E-commerce > Integrated web store and CMS, Product images and meta-data, Sales/inventory integration, Reverse logistics, Customer ordering portal (PO upload), Promotions, Merchandising, Site Search, Automated up/cross-selling, PCI-DSS compliance, Drop Ship

Planning/Forecasting/Analytics > Budget vs Actual, Drilldown from reports, Slice/dice reporting, Forecast projections off actuals, KPI dashboard, Data visualisation (charts, graphs)

Inventory/Warehouse > Available to order, POS/e-commerce integration, Available to pick, Scan pick/pack/dispatch control, Quality control, Kits/Assemblies, Lot/Serial/Bin tracking, Cycle counting, Mobility

CRM/Sales > Single customer view (contacts, orders, sales, credit), Campaign management, Marketing automation, Mobile sales (browser/tablet order/re-order), Sales Automation, Case Management, Customer/Partner Portal

Other features/modules > Document Management, Approval workflows, Knowledgebase, Mobile interface, Responsive design



A/NZ sites installed
Not disclosed



Appropriate for businesses of size (\$A turnover)
A\$1m-\$250m+



Licence costs (indicative \$AUD/usr/mth)
Price upon enquiry

Contact details

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Klugo
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LiberateIT
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* Estimate for indicative purposes