

Epicor minimises the complexities of traditional ERP to deliver a solution that emphasizes ease of use, collaboration, and responsiveness. With the flexibility to run on premise or in the cloud, Epicor delivers a comprehensive set of global functionality – enabling you to drive profitability, inspire innovation, and respond quickly to an evolving business environment.

Multi-national/company coverage > Multi-lingual, Multi-currency, Multi-company

Key reference sites > Southern Spars and Rigging, EL ES DE Engineering, Home Appliances Pty Ltd, Shears And Mac, Calibre, Royal Freemason's Benevolent Institution (RFBI), Present Group, Steel Blue, ETEL

Industry focus > Construction, Distribution, Engineering, Healthcare, Manufacturing, Manufacturing & Distribution, Printing/Publishing, Telecommunications/Utilities, Transportation/Freight and Wholesaling

Hosting, architecture and licensing

Hosting options > On client premises, or on either dedicated or shared infrastructure in a public data centre. A/NZ customers are serviced out of Epicor's datacentre in Australia

User access > All screens are accessible via browser (100% cloud-based SaaS), or via a desktop application (client/server), or via mobile application (iOS, Android)

Licensing options (i.e. licensing is based upon) > Up front licence fee, Financing arrangements to spread licence costs, Ongoing software maintenance fees as % of licence cost, Per concurrent user, per month, Fixed contract term

Modules and functionality

Financials > G/L, AR/AP, P&L, Balance sheet, Cost centre/profit centre, Procurement (requisitions, PO), Project accounting, Inventory accounting, Services accounting (jobs, timesheet, billing)

Manufacturing > MRP (sales and inventory drive production and procurement), Make-to-order, Make-to-stock, Process manufacturing, Complex (BOMs, Assemblies, Configuration)

Distribution, Shipping and Fulfillment > Basic (delivery status, invoice on dispatch), Route planning, Transport optimisation

E-commerce > Integrated web store and CMS, Product images and meta-data, Sales/inventory integration, Customer ordering portal (PO upload)

Planning/Forecasting/Analytics > Budget vs Actual, Drilldown from reports, Slice/dice reporting, Forecast projections off actuals, KPI dashboard

Inventory/Warehouse > Available to order, POS/e-commerce integration, Available to pick, Scan pick/pack/dispatch control, Quality control

CRM/Sales > Customer activity/notes, Single customer view (orders, sales, credit), Campaigns, Marketing automation, Mobile sales (browser/tablet order/re-order)



A/NZ sites installed
50-250



Appropriate for businesses of size (\$A turnover)
A\$5m-250m+



Licence costs (indicative \$AUD/usr/mth)
\$200+

Contact details

A/NZ Vendor contacts

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A/NZ Partner contacts

Epicor Australian partners:

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