

Epicor minimises the complexities of traditional ERP to deliver a solution that emphasizes ease of use, collaboration, and responsiveness. With the flexibility to run on premise or in the cloud, Epicor delivers a comprehensive set of global functionalities – enabling you to drive profitability, inspire innovation, and respond quickly to an evolving business environment.

**Multi-national/company coverage** > Multi-lingual, Multi-currency, Multi-company, Multi-Country

**Key reference sites** > Boral Roofing Products, Royal Australian Mint, Sistema, Gelita, Bucher Municipal, P&R Electrical, Freeway Design, Brilliant Lighting, Royal Freemasons Benevolent Institution, Villa Maria Catholic Homes

**Industry focus** > Aerospace/Defence, Distribution, Engineering, Financial and Professional Services, FMCG, Food & Beverage, Healthcare, Information Technology, Manufacturing, Mining & Resources, Not for Profit, Printing/Publishing, Trade Services, Warehouse/Distribution and Aged Care

## Hosting, architecture and licensing

**Hosting options** > Offered as a true SaaS Cloud solution, or alternatively on client's premises, or on dedicated infrastructure in a public data centre. A/NZ customers are serviced out of Epicor's datacentre in Australia

**User access** > All screens are accessible via browser (100% cloud-based SaaS), or via a desktop application (client/server). Many functions and screens are also available via mobile application (iOS & Android)

**Licensing options (i.e. licensing is based upon)** > **For Cloud:** Licensing is Monthly/Annually, and is inclusive of all software, software maintenance, helpdesk support, hosting and backend administration costs **For On Premises:** Up front licence fee, with optional financing arrangements to spread licence costs, Ongoing software maintenance fees as a % of licence cost, Per concurrent user, per month/year

## Modules and functionality

**Financials** > G/L, AR, AP, Financial Reports, Job and project Acctg, Inventory Acctg, Assets, Budgeting and planning

**Manufacturing** > MRP (including MRP2 Capable to Promise from quote or order), Make-to-order, Make-to-stock, Process manufacturing, Complex Job Structures (BOMs, Assemblies, Configuration), Complex scheduling and load balancing, Shopfloor data-capture, machine integration, Quality Control, Service Mgmt

**Distribution, Shipping and Fulfilment** > Procurement (requisitions, PO), Inter-site transfers, Delivery status, invoice on dispatch, Transport optimisation

**E-commerce** > Integrated web store and CMS, Product images and meta-data, Sales/inventory integration, Customer ordering portal

**Planning/Forecasting/Analytics** > Budget vs Actual, Drilldown from reports, Slice/dice reporting, Forecast projections off actuals, KPI dashboards, Sales budgeting, Inventory optimisation

**Inventory/Warehouse** > Available to promise, POS/e-commerce integration, Available to pick, Scan pick/pack/dispatch control, Quality control, Mobile warehouse devices

**CRM/Sales** > Customer and Contact Mgmt, Customer activity/notes, Single customer view (orders, sales, credit, etc), Estimate & Order Mgmt, Case Mgmt, Campaigns, Marketing automation, Mobile sales App (iOS/Android), POS

**Other features/modules** > Aged care specific customisations e.g. online claiming, funding structures, CRM, rostering, mobility, data analytics for aged care



**A/NZ sites installed**

500+



**Appropriate for businesses of size (\$A turnover)**

A\$5m-\$250m+



**Licence costs (indicative \$AUD/usr/mth)**

From approx \$200 for the base finance and operations functionality. (Calculated for minimum users. Per user costs are significantly lower for higher user number bands)

## Contact details

**A/NZ Vendor contacts**

**Epicor Software Corporation A/NZ**

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